Nondiscrimination and Accessibility Notice

Discrimination is Against the Law.

Three Rivers Family Medicine (TRFM) complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. TRFM does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

TRFM:

Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronics formats, other formats)

Provides free language services to people whose primary language is not English, such as:

• Qualified interpreters and Information written in other languages

If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact our Civil Rights Coordinator at 509-645-3396.

If you believe that **TRFM** has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

German Meza, Civil Rights Coordinator PO Box 577 Brewster, WA. 98812. Office: (509) 645-3396

Fax: (509) 645-3367 gmeza@trhospital.net

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, **German Meza, Civil Rights Coordinator** is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Washington, D.C. 20201 1-800-368-1019 or 800-537-7697 (TDD)

For your benefit, this notice is available on our website: www.brewsterclinic.org.